

Workshop Manager

Flitwick Motorcycles are a long-standing solus Yamaha dealer and have been family operated since 1984.

An exciting opportunity has arisen for a Workshop Manager to operate the service desk in our busy Bedfordshire based Yamaha showroom.

If successful, you will often be the first contact the customer has with the dealership and will be in charge of pricing & booking in service & repair work, managing the flow of work through the workshop and maximising Technician efficiency. You will also be required to liaise with our Technicians and Parts Department to ensure that all required parts and workshop supplies are ordered and available in time for when a job is started.

Typical jobs to be priced and booked in will include servicing, repair work (including insurance repairs), tyre supply & fitting, MOTs and the supply & fitting of both genuine & aftermarket accessories. The successful applicant must be able to quickly develop a full understanding of the technical aspects of these products & services in order to fully meet the customer's needs.

Ideal Candidate

The ideal candidate must be able to work under pressure, have excellent attention to detail and organisation skills, as well as a good level of technical understanding, combined with top-level customer service skills.

Essential

- Full motorcycle licence
- Strong technical knowledge of motorcycles
- Excellent customer service skills
- Experience in a similar service/technical/parts-based role, either in the motorcycle industry or similar

Desirable

- Experience within the motorcycle industry
- Experience with Platinum dealer management system

Benefits

- £28,500 to £32,500 salary, negotiable dependant on relevant experience.
- 28 days holiday per annum
- Full training, both in-house & manufacturer led
- Significant staff discounts on clothing, accessories, parts & bikes!

Please apply with a CV & Cover Letter to david@flitwickmotorcycles.co.uk, or drop the same into the shop!